



Intuitive Auto Outbound Dialer Solution

For Contact Center Businesses

Voicera™ Dialer Lite (VDL) is a Cloud based dialer to schedule outbound voice, text and email campaigns

Voicera™ Dialer Lite (VDL) combines AI and algorithms to call, email or sms a predefined list of customer contacts and relay promotional messages and reminders.

The VDL creates, lists and dials out to multiple calling groups/lists at the same time, allowing you to improve customer loyalty and retention, accelerate new customer acquisition, drive operational efficiency and reduce cost.

VOICERA ANALYTICS

CREATING OMNI CHANNEL SOLUTIONS
FOR MARKETING, OPERATIONS AND
CUSTOMER SERVICE

Voicera™ Dialer Lite (VDL) helps businesses to deliver cost-effective outbound campaigns such as Customer Surveys, Lead generation, Bill reminders, Revenue cycle debt collections in Contact Centers for most businesses and several industries. VDL is a cloud-based solution, and supports pay as you go subscription model. We can configure it in a week and built with a very easy user interface for your business teams.

VDL can be easily configured, scheduled to run different types of campaigns using Voice, SMSs or Email. Built on a powerful Cloud Telephony Platform using powerful conversations API – VDL provides complete visibility of campaigns with various data driven, result oriented reports for Contact Center decision makers to help organizations for better customer reach.



- ✓ Sales Calls
- ✓ Generate Leads
- ✓ Follow up Calls
- ✓ Debit Collection Calls
- ✓ Appointment Booking
- ✓ Cross Selling/Up Selling
- ✓ Customer Service Calls
- ✓ Surveys & Market Research

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REQUEST DEMO
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Voicera™ Auto Outbound Dialer for Voice, SMS, Email & More

FEATURES AT A GLANCE



QUICK CAMPAIGN SCHEDULER

User friendly campaign scheduler for Voice, Email and SMS.



LIST BASED CAMPAIGNS

Manage single or multiple campaigns using list with date range and different time zones.



API BASED CAMPAIGNS

Easy integrations with APIs such as Salesforce and Zoho for running campaigns.



PREDICTIVE DIALING

Save time and increase efficiency of your agent using Predictive Dialing.



DIALER MANAGEMENT CONSOLE

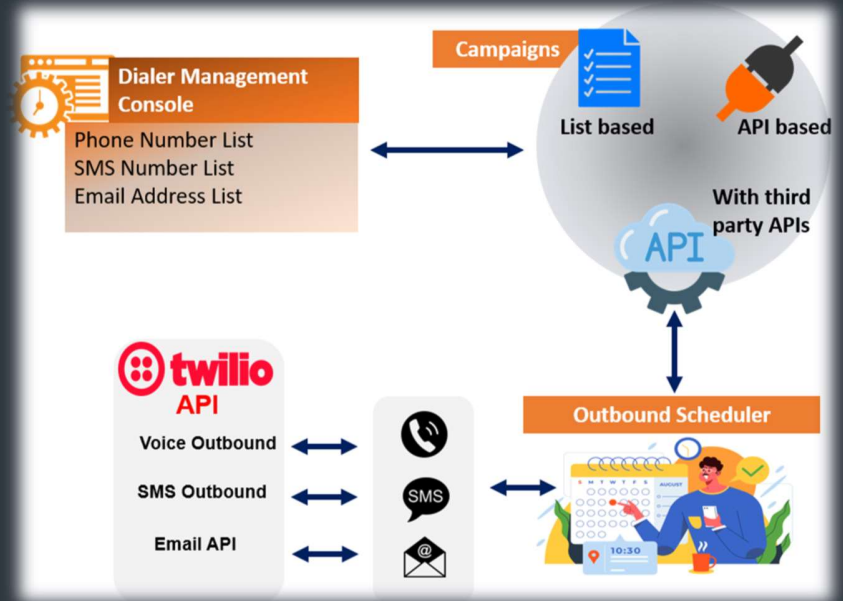
Administration, Monitoring and Reporting done easy with intuitive dashboard.



ANSWERING MACHINE DETECTION

Capable for determining outgoing call answered by machine or human

VDL IS MORE THAN JUST A DIALER



Multi-channel platform
One platform for all communication channels



CRM Integration
Integrates with all leading CRMs



Scalable
Intuitive platform for your business to scale

[Start Free Trial](#)

We will get in touch with you to activate your 30 days trial!!

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